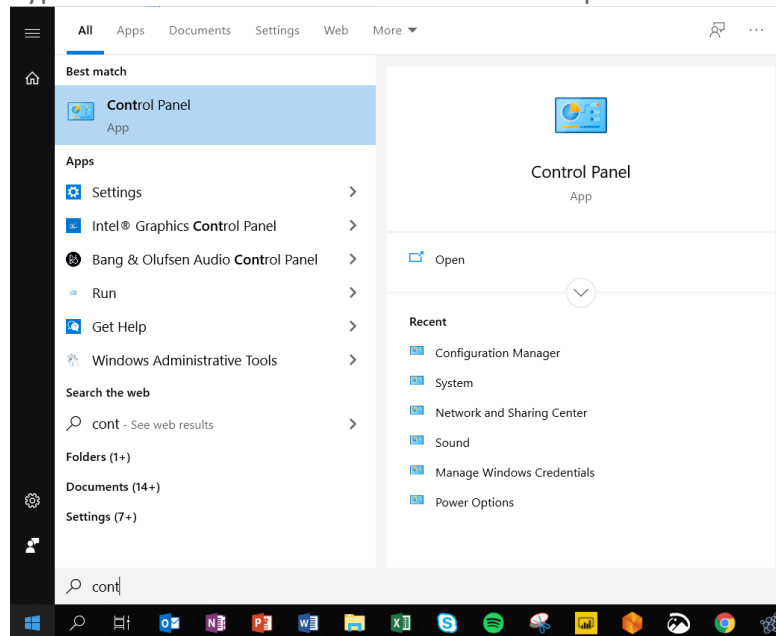
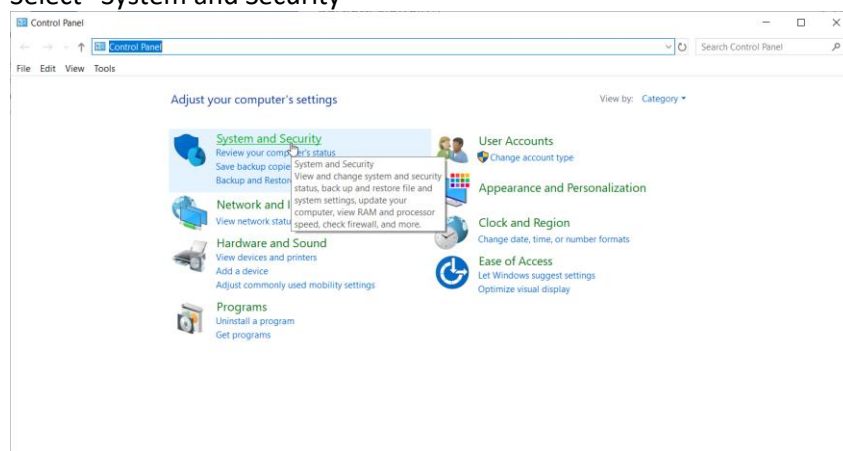


If AlwaysOn does not appear, you will need to update the Software centre. This can be done by following these steps:

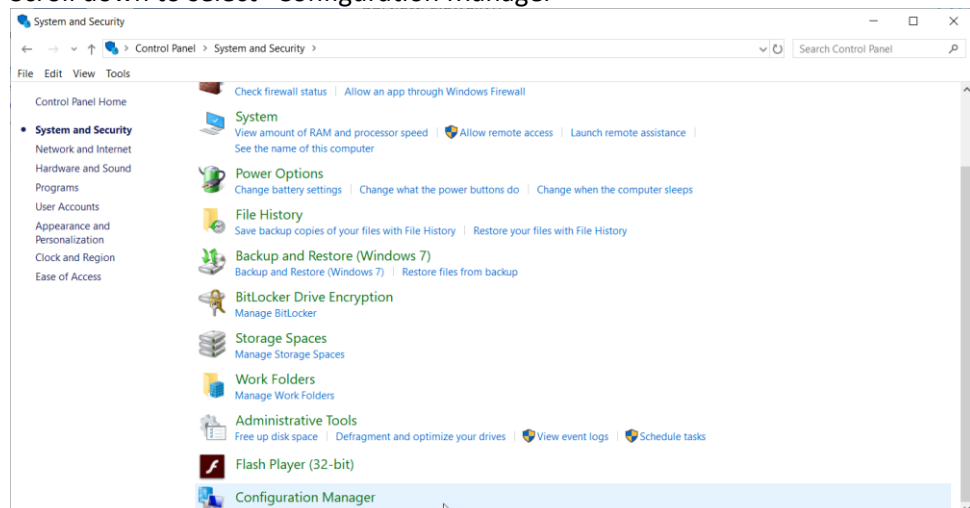
1. Log into PulseSecure
2. Press the Windows key / select start from the bottom left menu on the screen
3. Type 'Control Panel' and select the icon to open it



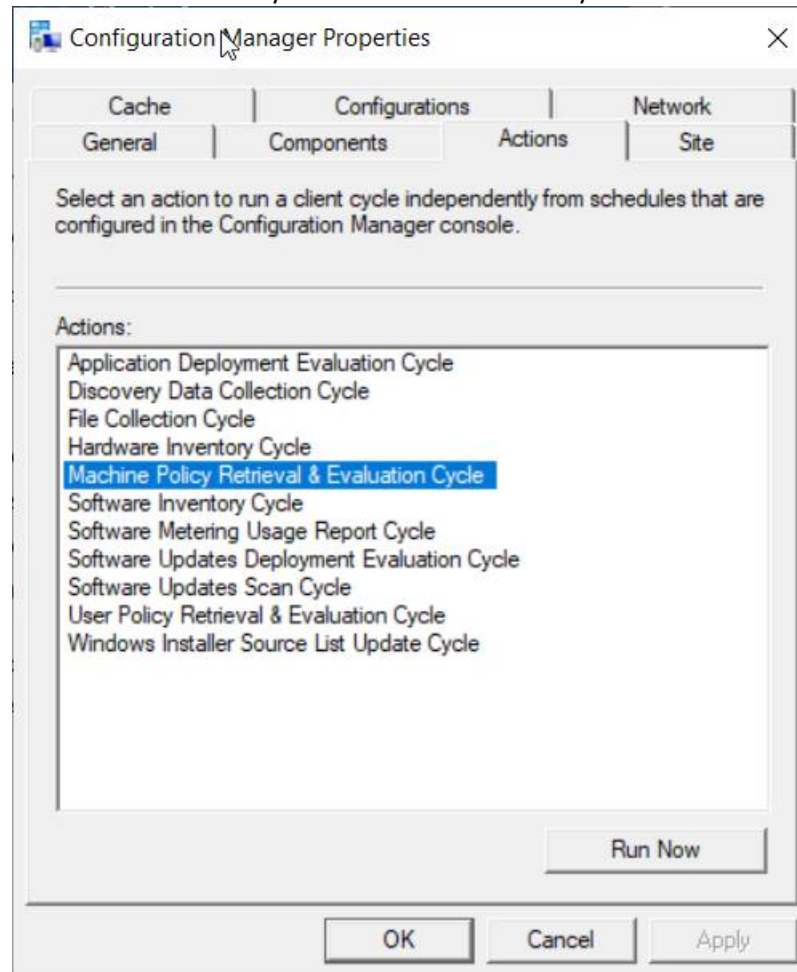
4. Select "System and Security"



5. Scroll down to select "Configuration Manager"



6. Select "Machine Policy Retrieval & Evaluation Cycle"



7. Press "Run Now"
8. Wait until you see "Always On User Based Based VPN" appear in Software Centre
9. Once it appears go back to the "How to Install" on the "[AlwaysOn](#)" webpage on ITHelp.lincoln.ac.nz and follow the steps to Install.